

ISP: IZWI

Tel: 010 500 1414

Fax: 0865 242 222

E-Mail: accounts@izwi.co.za

REGISTRATION DETAILS			
Contact Name		Company Name	
Telephone		Company Trading	
Fax		Physical Address	
Cellular			
Postal Address			
ID Number		Company Vat Nr.	
E-Mail Address		Company Reg. Nr.	

INTERNET ACCESS REQUIREMENTS (Incl. Vat)		Once-Off	Monthly
Capped Packages (No Speed limits)			
Broadband 75G (75GB Data)	Pro Rata	-	R490
Broadband 100G (100GB Data)	Pro Rata	-	R690
Broadband 150G (150GB Data)	Pro Rata	-	R1090
Broadband 200G (200GB Data)	Pro Rata	-	R1599
Broadband 250G (250GB Data)	Pro Rata	-	R2199
Uncapped Packages			
2Mbps Uncapped	Pro Rata	-	R1140
4Mbps Uncapped	Pro Rata	-	R1995
10Mbps Uncapped	Pro Rata	-	R3990
Voice Over IP			
*VoIP Number	Pro Rata	R50	R49
Voice Only Line (Voice Data Included) - Two Line and more	Pro Rata	-	R120
Domain Hosting			
Domain + 5 E-mail Addresses	Pro Rata	-	R49
Google Hosted Mailbox (Month to Month User) 25GB Mailbox + 5GB Storage	Pro Rata	-	R85
Google Hosted Mailbox (Annual User) 25GB Mailbox + 5GB Storage	Pro Rata	-	R75
		Total Monthly	R
Annual Domain Renewal Fee: .co.za		R100	
Annual Domain Renewal Fee: .com		R200	
PST/Mail Data Migration Assistants @ R550 p/h		R	
Equipment			
Wireless CPE Installation (R750 / R950 / R1400)		R	
Broadband Equipment (R1500 / R1700 / R2100)		R	
Additional Equipment - WiFi Router		R	
Additional Equipment - VoIP		R	
Additional Equipment - Other		R	
Additional Configuration @ R550 p/Hour		R	
		Total Once-Off	R

Additional Data @ R65/GB

*Separate Application #IS

Bank Debit Order Instruction / Credit Card Authority			
Name (Debtor)		Date	
Address		Contract No	
		Debit Amount	
		Commencement Date	
Contact No		Abbreviated name as registered with the bank	IZWI COMMS

Dear Sirs/Madams

The details of my/our account are as follows:

Bank		Cardholders Name	
Branch Town		Card Number	
Branch No.		Expiry Date	
Account Name		CVV Number	3 DIGIT NUMBER ON THE BACK OF YOUR CARD
Account No.		Card Type	MASTERCARD / VISA
Type of A/C	SAVINGS / CURRENT / TRANSMISSION		

This signed Authority and Mandate refers to our contract as dated as on signature hereof ("the Agreement"). I / We hereby authorize you to issue and deliver payment instructions to the bank for collection against my / our abovementioned account at my / our above mentioned bank (or any other bank or branch to which I / We may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement, and commencing on the commencement date and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of no less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address indicated above.

The individual payment instructions so authorized to be issued must be issued and delivered as follows

i. On the _____ day ("payment day") of each and every month commencing on _____. In the event that the payment day falls on a Saturday, Sunday or recognized South African public holiday, the payment day will automatically be the very next ordinary business day. Further, if there are insufficient funds in the nominated account to meet the obligation, you are entitled to track my account and re-present the instruction for payment as soon as sufficient funds are available in my account;

ii. Monthly; on or after the dates when the obligation in terms of the Agreement is due and the amount of each individual payment instruction may not be more or less than the obligation due;

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

Signature

MANDATE

I / We acknowledge that all payment instructions issued by you shall be treated by my/our above-mentioned bank as if the instructions had been issued by me/us personally.

CANCELLATION

I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this authority was in force, if such amounts were legally owing to you.

ASSIGNMENT

I / We acknowledge that this Authority may be ceded to or assigned to a third party if the agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at _____ on this _____ day of _____ 20____

SIGNATURE AS USED FOR SIGNING CHEQUES OR CREDIT CARD VOUCHERS

Assisted by:

FOR OFFICE USE

AGREEMENT REFERENCE NUMBER

This Agreement reference number is: _____

DOCUMENTATION REQUIRED (No application will be processed without these documents)	Received	
Proof of Income: (Payslip or Financial statements for business customers)	YES	NO
Proof of Bank Details: (Bank Statement (first page) or copy of valid credit card)	YES	NO
Proof of Residence: (Water & Electricity account)	YES	NO
Credit Vetting:	YES	NO
Copy of ID: (Directors ID in case of business)	YES	NO

Domain Name	www.
ISP Name if Hosted:	
Email #1	
Email #2	
Email #3	
Email #4	

Fax all documentation to 0865 242 224 or e-mail to operations@izwi.co.za

The Regulation of Interception of Communications & Communicated-Related Information Act (RICA), requires that Telecommunication service providers obtain a certified copy of each of it's subscribers ID documents.

Please ensure that a document such as this is attached to your application

Izwi Acceptable Use Policy (AUP)

Introduction

This document provides a general understanding of IZWI's policy on the Acceptable Use of the IZWI Broadband Internet access service (the "Service"). It is designed to help protect our Service, our customers, and the Internet community, from irresponsible or illegal activities. We hope and expect that common sense and good judgment will guide all of our subscribers' Internet activities.

The key contributing factors to decisions and actions taken on Acceptable Use Policy violations include but are not limited to protection of our customers and our resources, provision of quality service to our customers, compliance with applicable law, and the protection of our reputation as a service provider.

If an IZWI account is involved in a violation of these policies, we reserve the right to suspend or terminate Service without notice. Our preferred course of action would be to advise the account owner of the inappropriate behavior and any corrective action that may be necessary. However, repeated or flagrant violations of these policies may result in immediate termination of Service.

IZWI may take such action, as it deems appropriate against any subscriber or account user for violations of the Service Agreement or of these policies. However, there is no promise or obligation on our part to monitor or police any such activity and IZWI will have no liability to any party for any other party's violation of these policies or the Service Agreement.

E-Mail

Subscribers may not transmit or facilitate any unsolicited or unauthorized advertising promotional materials, "junk mail", unsolicited bulk e-mail and unsolicited (commercial or otherwise) e-mail ("Spam").

Subscribers also may not engage in the following activities while using the IZWI service:

Intercepting, redirecting or otherwise interfering or attempting to interfere with e-mail intended for other parties. Mailing or sending files that contain copyrighted, commercial software or other material protected by intellectual property laws unless the user owns or controls the rights thereto or has received all necessary consents. Knowingly or maliciously transmitting files that contain a virus or corrupted data. Publishing, posting, distributing or disseminating defamatory, infringing, obscene or other unlawful material or information. Using the IZWI Service or systems to threaten, harass, stalk, abuse, or otherwise violate the legal rights (including rights of privacy and publicity) of others.

Newsgroup Spamming

Excessive cross posting, or posting the same article to several newsgroups, is prohibited. Generally accepted standards allow no more than 10 newsgroups, or cross-postings, for a single article or substantially similar articles IZWI may cancel any postings that violate this AUP as determined by IZWI in its sole discretion.

Impersonation

You may not use the Service to impersonate any person or entity, or falsely state or otherwise misrepresent your affiliation with any person or entity.

Network Unfriendly Activity

Activities which adversely affect the ability of other people or systems to use IZWI Services or the Internet is prohibited.

Unauthorized Uses - Non-Payment

Sharing accounts on unlimited usage plans with anyone, or re-selling Service without express written consent from IZWI, or offering any public information service using such accounts, is prohibited. Untimely payment of any and all amounts due may result in account cancellation, and will require a reconnection fee.

Account upgrade/downgrade policy

After an account downgrade was implemented, a period of three (3) months must follow before being able to perform an upgrade on the same account.

Signature



Izwi Bridge Communications (Pty) Ltd

Tel: +27 10 500 1414

Fax: +27 86 524 2224

Web: www.izwi.co.za

E-Mail: info@izwi.co.za

Excessive Usage, Bandwidth

The excessive use or abuse of IZWI'S network resources by one customer may have a negative impact on all other customers. Accordingly, you may not use the Service or take any action that will result in excessive consumption or utilization of the system or network resources, or which may weaken network performance, as determined in IZWI's sole discretion. Such prohibited actions include, but are not limited to: using the Service to host a web server site which attracts excessive traffic at your location, continuously uploading or downloading streaming video or audio, extended use of multiplayer network gaming, UseNet hosting, or continuous FTP uploading or downloading. In the event that IZWI detects excessive use by you, IZWI may restrict your access to IZWI's network, increase the fees associated with your Service, including upgrading you to a higher class of Service, or terminate your Service.

Misuse of Subscriber Account

Internet access accounts cannot be transferred or used by anyone other than the subscriber and members of the subscriber's immediate family. Account sharing (other than among immediate family members) is strictly prohibited. No more than one login session can be active at a time on a subscriber's account. Accounts which have been transferred to other parties, or which show other activity in violation of this condition, may be terminated without notice.

Service, Network and System Interference

Subscribers may not attempt to interfere with or compromise the operation of the IZWI network in whole or part, to interfere with any of the equipment comprising the system, or to access other accounts or restricted areas of the system.

Subscribers may not use IZWI's systems in a manner that adversely affects the availability of its resources to other IZWI customers.

Copyright Infringement

You may not use the Service to transmit or receive any material that infringes on any patent, trademark, trade secret, copyright, or other proprietary or intellectual right of any party, including, but not limited to, the unauthorized copying of copyrighted material, the digitization and distribution of photographs from magazines, books, or other copyrighted sources, and the unauthorized transmittal of copyrighted software.

Acceptable Use Policy Modifications

IZWI reserves the right to modify this Acceptable Use Policies from time to time in its discretion. Such changes, or notice thereof, will be posted online on the Service. A subscriber's use of the Service after such posting or other notice shall constitute acceptance of such policies by the subscriber.

CPE (Customer Premises Equipment)

All risk in and to the CPE shall pass to the subscriber on delivery. **The CPE and all cabling shall remain the property of the SP.** If any CPE is lost, stolen or damaged, the subscriber shall immediately notify the SP in writing and until such notification, the subscriber shall remain liable for all costs and charges pertaining to such CPE. The SP shall, as soon as is reasonably possible, replace the CPE. The subscriber shall be liable for the cost of this replacement CPE unless the subscriber has taken out insurance. Such loss, theft or damage and/or the replacement of the CPE and/or the allocation of a new mobile access number as a result, shall in no way be deemed to constitute a termination of the agreement which shall continue to be of full force and effect

Cancellation

30 Days notice if not stated otherwise.

IZWI may deny you access to all or part of the Service without notice if you engage in any conduct or activities that IZWI in its sole discretion believes violates any of the terms and conditions or Acceptable Use Policy. If IZWI denies you access to the Service because of such a violation, you shall have no right (1) to access through IZWI any materials stored on the Internet, (2) to obtain any credit(s) otherwise due to you, and such credit(s) will be forfeited, (3) to access third party services, merchandise or information on the Internet through IZWI.

The Director
Izwi Bridge Communications (Pty) Ltd
PO Box 1800
Thabazimbi
0380

Signature

Izwi Bridge Communications (Pty) Ltd

Tel: +27 10 500 1414

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Web: www.izwi.co.za

E-mail: info@izwi.co.za

Directors: Johan Barkenhuizen & Francois Swart

042011



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Dear Sir/Madam

Equipment Usage Izwi Bridge Communications (Pty) Ltd and _____

Please note that in terms of the abovementioned usage agreement, we are the legal owners of the following equipment:

Device: _____ MAC: _____

Cable: _____ Pole: _____

Other: _____

This equipment is currently in your possession at address _____.

This letter serves to confirm that the abovementioned equipment shall at no stage during the currency of a financial agreement be subject to your legal hypothec in the event of default your obligations of whatsoever nature.

Yours sincerely

Izwi Bridge Communications ISP _____

CPE User: _____

Date: _____

Date: _____

Date: _____

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